

Your Privacy

This document tells you how we keep your information safe. It is written in Easy Read.



What is my information?

Your information is things about you.

For example:

Your name and address.

Your date of birth.

Your phone number.

Your NDIS or Medicare details.

Your health and therapy notes.



We keep your information private

We keep your information safe and private.

Only the people who help you can see it.

We keep it in safe, locked computer systems.



Why do we collect your information?

We collect only the information we need.

We use it to help you with your therapy.

We use it to keep you safe.



When might we share your information?

We only share your information when you say it is okay.

Sometimes we must share it to keep you or someone else safe.

Sometimes the law says we must share it.

If this happens, we will tell you where we can.



You can see your information

You can ask to see your information.

You can ask us to fix it if it is wrong.

Just ask us and we will help you.



Do you use computers or AI?

We sometimes use computer tools to help write notes.

A speech pathologist always checks these notes.

We will tell you if we use these tools.



Who can I talk to?

Hunter Speech Pathology

The Colonial Centre, Units 9-10 / 420 High Street,
Maitland NSW

Practice Director: Nikki Stambolie

Phone: (02) 40 867 211

Email: nikki.stambolie@hunterspeechpathology.com



If you are worried about your privacy

You can tell us.

We will listen.

You can also call the NDIS Quality and Safeguards
Commission on 1800 035 544.

We can help you call them.