

Conflicts of Interest

This document is about conflicts of interest. It is written in Easy Read.



What is a conflict of interest?

A conflict of interest is when we could gain something from the advice we give you.

Conflicts of interest are not always wrong.

But we should always tell you about them.

We will always tell you if there is one that could affect your supports.



Your choices matter

You have the right to choose who supports you.

Use more than one provider.

Ask questions before you decide.

Take your time.

Say no if you do not want a support.

Change providers if you are unhappy.



You should never feel pushed

You should never feel pushed to use a provider you do not want, buy supports you do not need, decide before you are ready, or share information you do not want to share.

Your supports should always be about your goals, your needs and your choices.



Your privacy

Your information belongs to you.

We will keep it private.

We only collect what we need.

We only share it if you say yes, or if the law says we must.



If something does not feel right

It is okay to speak up if you think there is a conflict of interest, you feel pushed to decide, you feel unsafe, or you are unhappy with your supports.

You will never be treated unfairly for speaking up.



Who can help?

You can talk to your speech pathologist, the Practice Director, a family member or trusted person, your support coordinator, your Local Area Coordinator, or an advocate.



Making a complaint

If you are worried about your NDIS supports, call the NDIS Quality and Safeguards Commission on 1800 035 544.

If you think NDIS money has been used wrongly, call the NDIA on 1800 800 110.



If someone is in danger

If someone is in danger right now, call 000.



Who can I talk to?

Hunter Speech Pathology

The Colonial Centre, Units 9-10 / 420 High Street,
Maitland NSW

Practice Director: Nikki Stambolie

Phone: (02) 40 867 211

Email: nikki.stambolie@hunterspeechpathology.com