

Keeping Everyone Safe and Respectful

This document is about keeping everyone safe. It is about being kind and respectful. It is written in Easy Read.



Everyone should feel safe

We want everyone to feel safe.

This means you.

Your family.

Our staff.

Other visitors.



What we do for you

We will always be kind to you.

We will speak to you with respect.

We will listen to you.

We will keep you safe.



What we ask of you

We ask everyone to be respectful too.

Please be kind to our staff.

Please be kind to other people here.



Some things are not okay

These things are not okay:

Shouting or threats.

Hurting someone.

Rude or unkind words.

Scaring or bullying people.

Coming to an appointment badly affected by alcohol or drugs.



What happens if someone is not safe?

If someone is not safe, we may stop the session.

We may change how we work with you.

We may ask for extra help.

We will always try to talk about it kindly first.



We are here to help

If something is upsetting you, please tell us.

We would rather help you than have things get worse.

We can find a better way together.



Who can I talk to?

Hunter Speech Pathology

The Colonial Centre, Units 9-10 / 420 High Street,
Maitland NSW

Practice Director: Nikki Stambolie

Phone: (02) 40 867 211

Email: nikki.stambolie@hunterspeechpathology.com